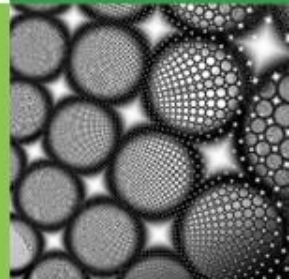
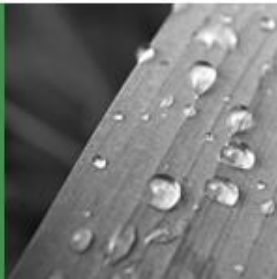
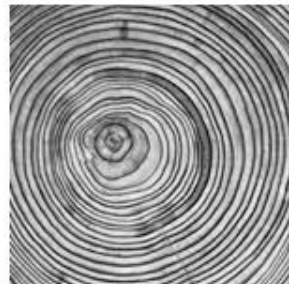


CRVSNOW!

# CRVSNOW

3<sup>rd</sup> October 2018





Journey  
Start



# The Journey

- 2014 - LifeLink went live in NSW – version 1
- 2018 - RIO will go live in Victoria – version 2
- RIO is comprehensive, modern, cloud, scalable
- At the end of this year:
  - Managing the life events of 14M citizens
  - 123M records
  - 13,000 users and stakeholders

# The Journey

- All life events online and fully digital
- Citizens are able to use a device e.g., mobile phone or tablet
- Migrated the data from older systems
- Object is uniquely positioned from this experience



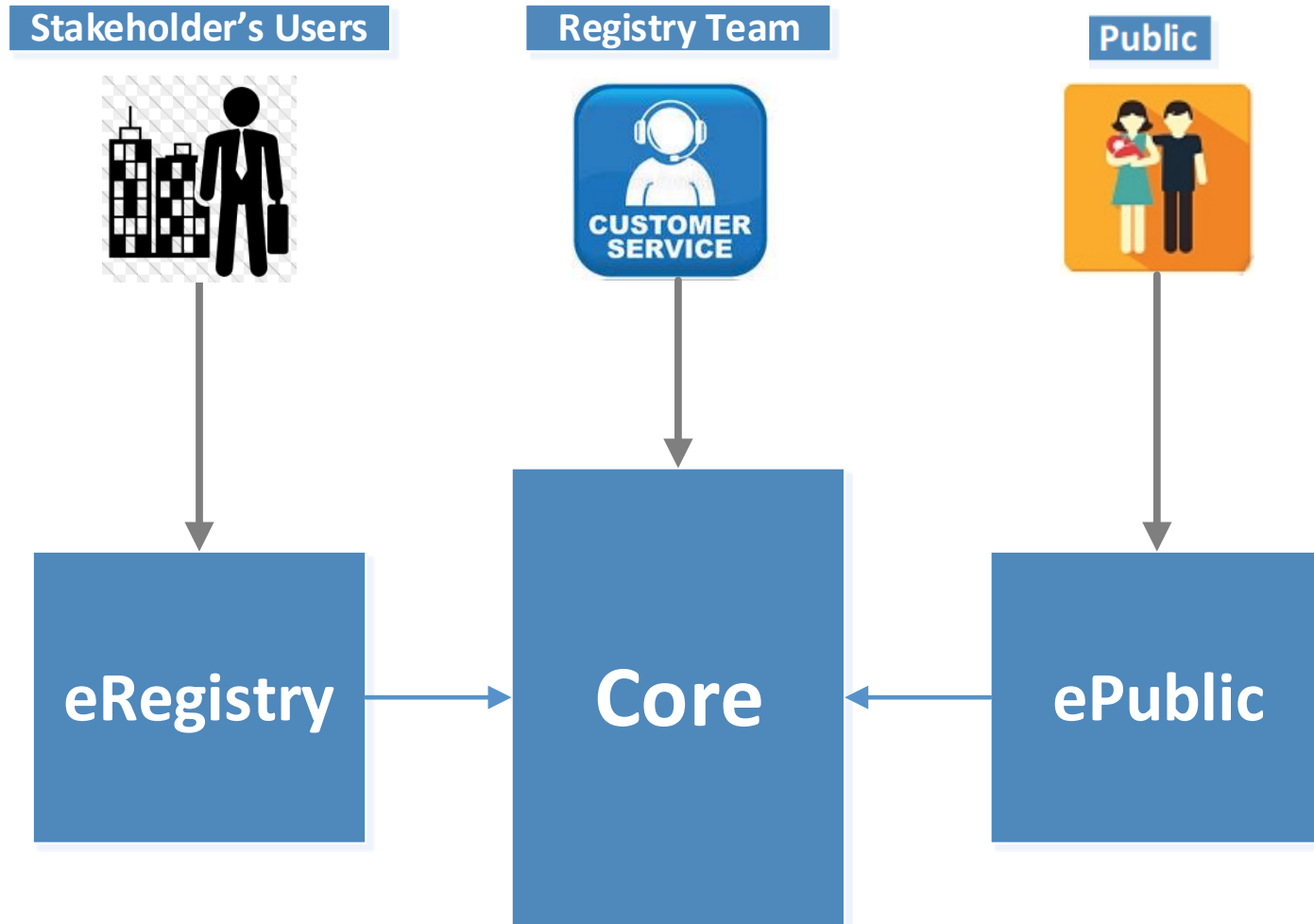
# CRVSNOW!

- The world's first full-function cloud based SaaS CRVS system (based on RIO)
- Will be a single system used by many nations
- First announced at the PCRN conference in Fiji in October 2017
- CRVSNOW Early Adopters Workshop was held in Sydney in late August 2018
  - Tonga, Nuie, Tokelau, Cook islands

# Benefits

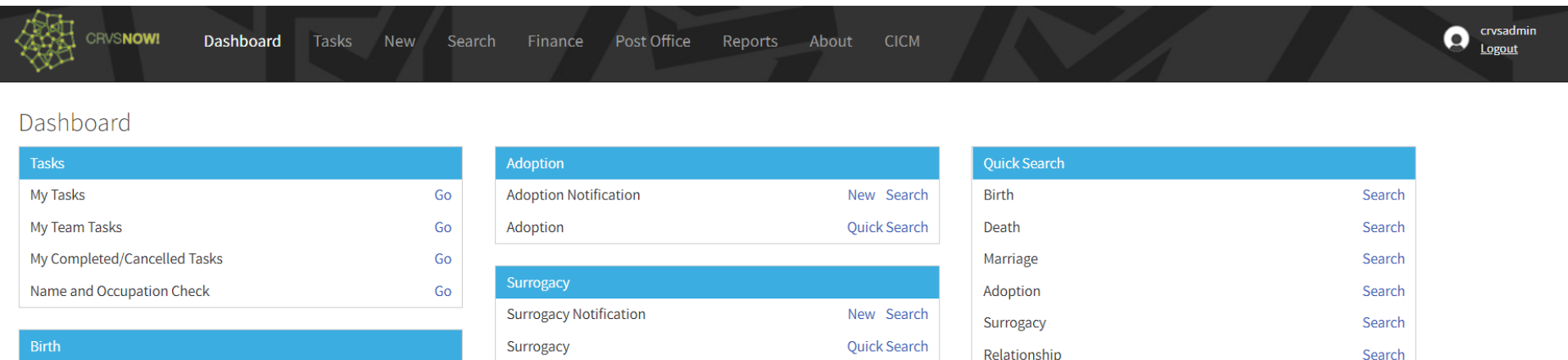
- No paper / No paper needs to be kept
- No IT
- Online Registration
- Disaster proof
- Secure and reliable
- Lower cost
- Leveraging the large investment by NSW & Victoria
- Increase revenue to the Registry

# CRVSNOW User Interfaces



# “Core”

- Most powerful interface used by Registry staff only.
- Access to everything in the system (provided you have access permission)




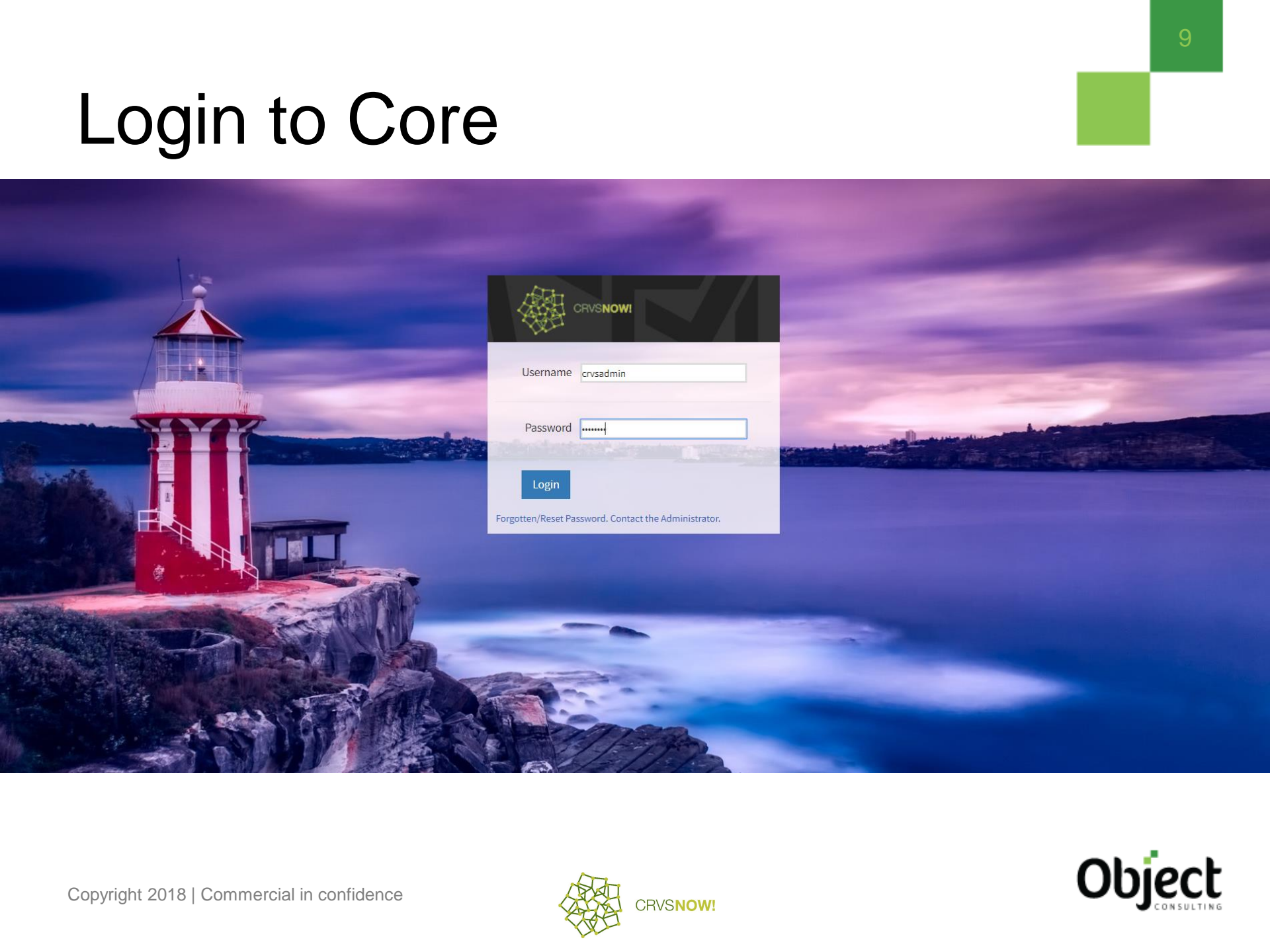
CRVS NOW! Dashboard Tasks New Search Finance Post Office Reports About CICM crvsadmin Logout

### Dashboard

Tasks	Adoption	Quick Search
My Tasks <a href="#">Go</a>	Adoption Notification <a href="#">New</a> <a href="#">Search</a>	Birth <a href="#">Search</a>
My Team Tasks <a href="#">Go</a>	Adoption <a href="#">Quick Search</a>	Death <a href="#">Search</a>
My Completed/Cancelled Tasks <a href="#">Go</a>		Marriage <a href="#">Search</a>
Name and Occupation Check <a href="#">Go</a>		Adoption <a href="#">Search</a>
		Surrogacy <a href="#">Search</a>
		Relationship <a href="#">Search</a>



# Login to Core



CRVSNOW!

Username

Password

Login

[Forgotten/Reset Password. Contact the Administrator.](#)

# Landing Page for Core users



Dashboard Tasks New Search Finance Post Office Reports About CICM

crvsadmin  
Logout

## Dashboard

Tasks		
My Tasks	Go	
My Team Tasks	Go	
My Completed/Cancelled Tasks	Go	
Name and Occupation Check	Go	

Birth		
Notice of Birth	New	Search
Birth	Quick Search	
Birth Registration	Search	
Birth Registration Statement	New	Search
Birth Registration Amendment	Search	
Birth Registration Amendment Request	Search	

Death		
Cause of Death	New	Search
Death	Quick Search	
Death Registration	Search	
Death Registration Statement	New	Search
Non VIC Death	New	Search

Adoption		
Adoption Notification	New	Search
Adoption	Quick Search	

Surrogacy		
Surrogacy Notification	New	Search
Surrogacy	Quick Search	

Relationship		
Relationship Notification	New	Search
Relationship	Quick Search	
Relationship Registration	Search	
Relationship Registration Amendment	Search	
Relationship Registration Amendment Request	Search	

Change of Name		
Change of Name Notification	New	Search
Change of Name	Quick Search	
Change of Name Registration	Search	
Change of Name Registration Amendment	Search	

Menus and Dashboard change depending on what the user is allowed to do

Quick Search	
Birth	Search
Death	Search
Marriage	Search
Adoption	Search
Surrogacy	Search
Relationship	Search
Change Of Name	Search
Change Of Sex	Search
Recognised Details	Search
eDiscover	Search

Search	
ID Search	Search
Certificate Search	Search
Person Search	Search
Alerts	Search

Application	
Annlication	New Search

# Tasks

## My Team Tasks

1

Available  
Tasks

Refresh data

0 tasks selected

	Task ID	Task Type	Sub Type	Status	Level	Team	Priority	Due date	Created Date	Assigned To	Action
	filter ID	filter type ▼	filter by subtype ▼	filter status ▼	filter by level ▼	filter by team ▼	filter priority ▼	filter by date	filter by date		
<input type="checkbox"/>	43	Review Eligibility	Adoption - Check Alerts	Open	2	Assessment	Yes	28/09/2018	27/09/2018 09:56		<div>Actions ▼</div> <div>Go</div>

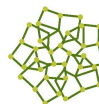
First

Previous

1

Next

Last



# Menus in Core

CRVSNOW! Dashboard Tasks **New** Search Finance Post Office Reports About CICM crvsadmin Logout

My Team Tasks

1 Available Tasks

Refresh data

0 tasks selected

Application

Birth

Death

Marriage

Surrogacy Notification

Adoption Notification

Change of Name Notification

Change of Sex Notification

Relationship Notification

Recognised Details Notification

Person Of Interest

Notice of Birth

Birth Registration Statement

Task ID	Task Type		Status	Level	Team	Priority	Due date	Created Date	Assigned To	Action
filter ID	filter type	filter by subtype	filter status	filter by level	filter by team	filter priority	filter by date	filter by date		
43	Review Eligibility	Adoption - Check Alerts	Open	2	Assessment	Yes	28/09/2018	27/09/2018 09:56		Actions Go

First Previous 1 Next Last

# Create a new Birth Registration



CRVSNOW!

Dashboard

Tasks

New

Search

Finance

Post Office

Reports

About

CICM

crvsadmin  
Logout

## Birth Registration Statement

Notification ID:  
Status: Pending  
Created Date:

### Form

- > Additional Notification Details (User Entered)
- > Child's Details
- > Parent 1 Details
- > Parent 2 Participation Details
- > Parentage Dispute Declaration
- > Child Name Dispute Declaration
- > Parent 2 Details
- > Relationship Details
- > Donor Treatment Details
- > Children of this Relationship
- > Other Children of First Parent
- > Other Children of Second parent
- > First Informant Details
- > Second informant Details
- > Notification Details

## Birth Registration Statement

Action List: Please Select ▼ Go

Surrogacy reference number

### Child's Details

#### Name

Family Name

I hereby declare that the entered subject does not have a  
Family name.

Given name \*

Other given name(s)

#### Birth Details

Date of Birth \*

Sex at Birth \*

Born Alive \*

Gestation Period \*

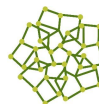
Weight

Multiple Birth \*

Validate

Discard

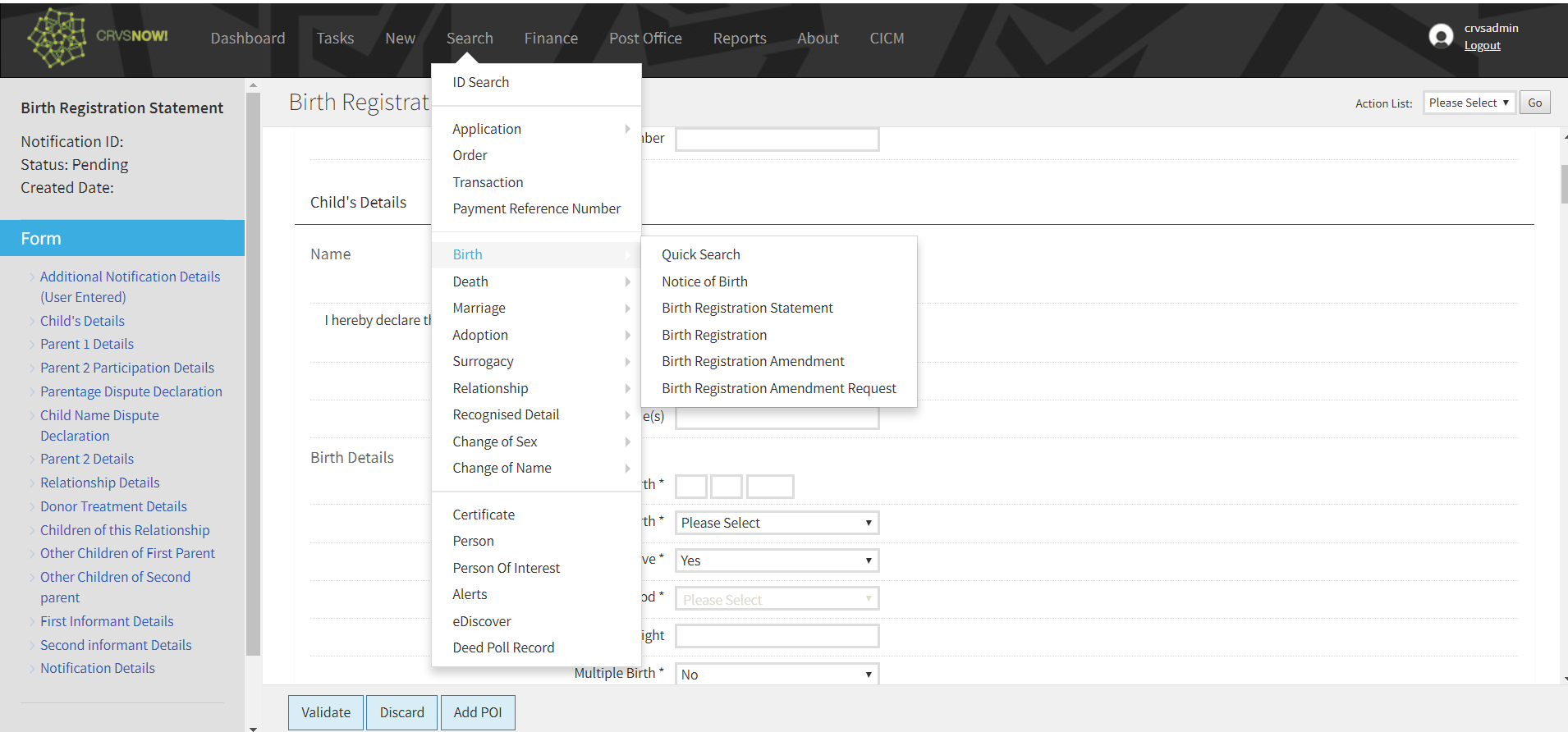
Add POI



CRVSNOW!

**Object**  
CONSULTING

# Searching in Core



The screenshot shows the CRVS NOW! web application interface. The top navigation bar includes links for Dashboard, Tasks, New, Search, Finance, Post Office, Reports, About, and CICM. A user profile for 'crvsadmin' is visible in the top right corner with a 'Logout' button. The main content area is titled 'Birth Registration Statement' and includes a 'Form' section on the left with a list of expandable sections: Additional Notification Details (User Entered), Child's Details, Parent 1 Details, Parent 2 Participation Details, Parentage Dispute Declaration, Child Name Dispute Declaration, Parent 2 Details, Relationship Details, Donor Treatment Details, Children of this Relationship, Other Children of First Parent, Other Children of Second parent, First Informant Details, Second informant Details, and Notification Details. The main form area is titled 'Birth Registrat' and contains fields for 'Child's Details' (Name, I hereby declare, Birth Details) and 'Birth Details' (Date of Birth, Sex, Relationship, etc.). A search dropdown menu is open, showing options for 'ID Search' (Application, Order, Transaction, Payment Reference Number) and 'Quick Search' (Notice of Birth, Birth Registration Statement, Birth Registration, Birth Registration Amendment, Birth Registration Amendment Request). The form also includes a 'Validate' button and a 'Discard' button.

**Birth Registration Statement**

Notification ID:  
Status: Pending  
Created Date:

**Form**

- > Additional Notification Details (User Entered)
- > Child's Details
- > Parent 1 Details
- > Parent 2 Participation Details
- > Parentage Dispute Declaration
- > Child Name Dispute Declaration
- > Parent 2 Details
- > Relationship Details
- > Donor Treatment Details
- > Children of this Relationship
- > Other Children of First Parent
- > Other Children of Second parent
- > First Informant Details
- > Second informant Details
- > Notification Details

**Birth Registrat**

Action List: Please Select Go

**Child's Details**

Name

I hereby declare

**Birth Details**

Multiple Birth \*

**Search**

- ID Search
  - Application
  - Order
  - Transaction
  - Payment Reference Number
- Quick Search
  - Notice of Birth
  - Birth Registration Statement
  - Birth Registration
  - Birth Registration Amendment
  - Birth Registration Amendment Request

Validate Discard Add POI



# Search Results



CRVS NOW!

Dashboard

Tasks

New

Search

Finance

Post Office

Reports

About

CICM

crvsadmin  
Logout

## Birth Registration

### Form

- › Search Options
- › Additional Registration Details
- › Subject's Details
- › Parent 1 Details
- › Parent 2 Details
- › Relationship Details
- › Donor Treatment Details
- › Children of this Relationship
- › Other Children of Parent 1
- › Other Children of Parent 2
- › Informant 1 Details
- › Informant 2 Details
- › Registration Details (System Generated)

### Recent Searches

Method List

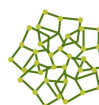
## Birth Registration Search

### Search Results


Search Criteria: (returning 4 results, 1 pages)

	Reg Number	Subject name	Date of Birth (Subject)	Place of birth	Parent1 Family Name	Sex	Status
<input type="checkbox"/>	18/2018	ColeSNCP, RobSNCP John	09/06/1997	Wonthaggi	ColeSNCP, BethSNCP Hanna	Male	Registered
<input type="checkbox"/>	7/2018	OvariANCP, StephenANCP Jeff	09/09/1967	Upper Ferntree Gully	OvariANCP, SallyANCP Mary	Male	Registered
<input type="checkbox"/>	12/2018	OvariANCP, KarinTest JuneTest	17/07/1998	Box Hill	OvariANCP, DesSNCP Mia	Female	Registered
<input type="checkbox"/>	3/2018	NolanSNCP, DesSNCP Mia	01/02/1978	Ballarat	NolanSNCP, CarlaSNCP Joan	Female	Registered

First Previous **1** Next Last



# History of a Birth Registration

 **CRVS NOW!** Dashboard Tasks New Search Finance Post Office Reports About CICM crvsadmin Logout

**Form**

- > Additional Registration Details
- > Subject's Details
- > Parent 1 Details
- > Parent 2 Details
- > Relationship Details
- > Donor Treatment Details
- > Children of this Relationship
- > Other Children of Parent 1
- > Other Children of Parent 2
- > Informant 1 Details
- > Informant 2 Details
- > Registration Details (System Generated)

Related Documents

Correspondences

[History](#)

File Notes

Alerts

Tasks

Persons

RELATED CASES

**Birth Registration** Action List: Please Select Go

History

☒ All ☒ File Notes ☒ Documents ☒ Version History ☒ Compliance Exceptions ☒ Links ☒ Payments ☒ Correspondence

Date ▼	Version	Description	User
▼ 14/09/2018 16:04	1	SMS sent	system
▼ 14/09/2018 16:04	1	SMS sent	system
▼ 14/09/2018 16:04	1	Email sent	system
▲ 14/09/2018 16:04	1	Email sent	system

Recipients	Phone Number	SMS Template	Correspondence Id	Reference Number
wendya@objectconsulting.com.au	+61412563089		2	
14/09/2018 16:04	1	Created		CRVSuser2

JSON (for Dev)

[Back To Form](#)

# Correspondence



CRVSNOW

Dashboard

Tasks

New

Search

Finance

Post Office

Reports

About

CICM

crvsadmin  
Logout

## Form

- Additional Registration Details
- Subject's Details
- Parent 1 Details
- Parent 2 Details
- Relationship Details
- Donor Treatment Details
- Children of this Relationship
- Other Children of Parent 1
- Other Children of Parent 2
- Informant 1 Details
- Informant 2 Details
- Registration Details (System Generated)

## Related Documents

[Correspondences](#)

History

File Notes

Alerts

Tasks

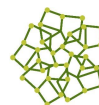
Persons

RELATED CASES

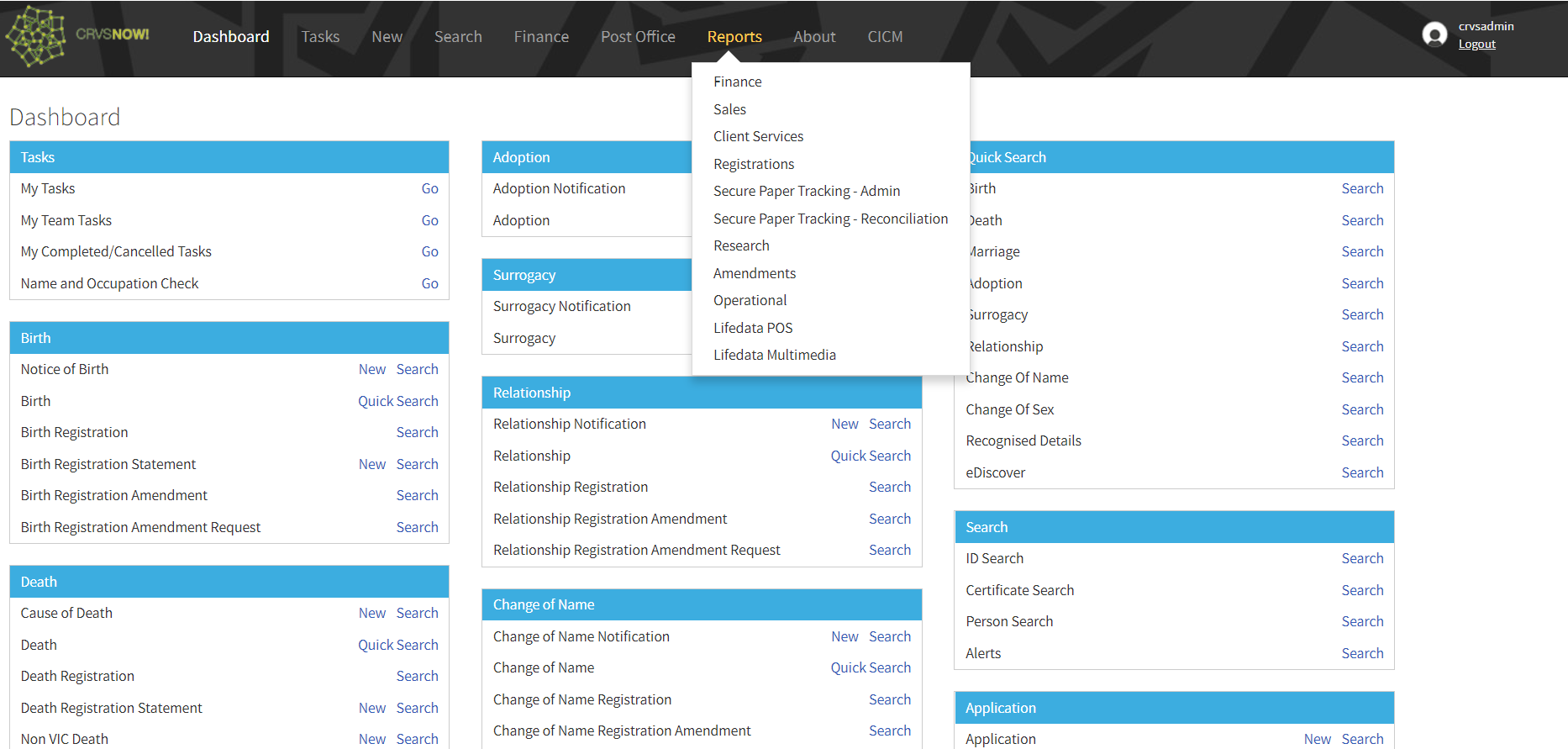
## Birth Registration

Action List: Please Select Go
 Filter by Reference Number
  Filter by Origin
  Filter by Correspondence ID
  Filter by Status
  Filter by Channel

Reference Number							Count	
- RefNum: 1429695902							2	
Origin	Subject	Correspondent	Channel	Date of Correspondence	Status	Attachments	Correspondence Id	Delink
Outbound	RefNum:142969590 2 Registration of birth complete. Certificate can be ordered.	wendya@objectconsulting.com.au	Email	Sep 14, 2018, 4:04:40 PM	Sent		3	<a href="#">Delink</a>
Outbound		+61412563089	SMS	Sep 14, 2018, 4:04:44 PM	Sent		3	<a href="#">Delink</a>
« Previous <span>1</span> Next »								
+ RefNum: 1429767777							2	
« Previous <span>1</span> Next »								

[Back To Form](#)


# Reports available in Core




The screenshot displays the CRVS NOW! dashboard interface. The top navigation bar includes links for Dashboard, Tasks, New, Search, Finance, Post Office, Reports (highlighted), About, and CICM. A user profile for 'crvsadmin' with a 'Logout' button is visible on the right. A dropdown menu for 'Reports' lists categories: Finance, Sales, Client Services, Registrations, Secure Paper Tracking - Admin, Secure Paper Tracking - Reconciliation, Research, Amendments, Operational, Lifedata POS, and Lifedata Multimedia.

The main content area is titled 'Dashboard' and contains several sections:

- Tasks:** My Tasks (Go), My Team Tasks (Go), My Completed/Cancelled Tasks (Go), Name and Occupation Check (Go).
- Birth:** Notice of Birth (New Search), Birth (Quick Search), Birth Registration (Search), Birth Registration Statement (New Search), Birth Registration Amendment (Search), Birth Registration Amendment Request (Search).
- Death:** Cause of Death (New Search), Death (Quick Search), Death Registration (Search), Death Registration Statement (New Search), Non VIC Death (New Search).
- Adoption:** Adoption Notification, Adoption.
- Surrogacy:** Surrogacy Notification, Surrogacy.
- Relationship:** Relationship Notification (New Search), Relationship (Quick Search), Relationship Registration (Search), Relationship Registration Amendment (Search), Relationship Registration Amendment Request (Search).
- Change of Name:** Change of Name Notification (New Search), Change of Name (Quick Search), Change of Name Registration (Search), Change of Name Registration Amendment (Search).
- Quick Search:** Birth, Death, Marriage, Adoption, Surrogacy, Relationship, Change Of Name, Change Of Sex, Recognised Details, eDiscover. Each item has a 'Search' link.
- Search:** ID Search, Certificate Search, Person Search, Alerts. Each item has a 'Search' link.
- Application:** Application (New Search).

# eRegistry – Stakeholders

- Funeral Directors
- Marriage Celebrants
- Hospitals
- Courts
- Adoption Agencies
- Coroner
- Public Trustee
- Community Representatives
- Legal firms



Death registration statement   Account   Help   About   Logout

Logged In User: Graham Jones  
Stakeholder: GRAHAM JONES  
FUNERALS LTD

## Welcome

Access your tasks from **Death registration statement** in the top menu.

## How it works

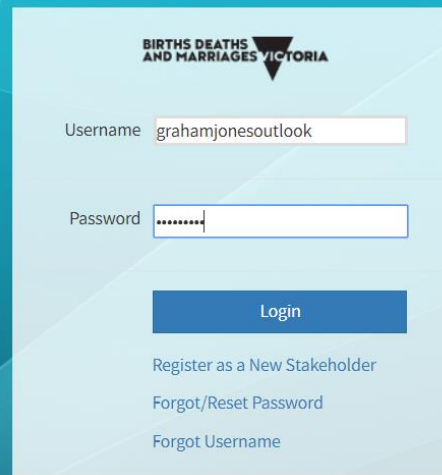
**Step 1:** Start a new death registration

Start a [new death registration](#) or choose **Death registration statement > New** from the top menu.

**Step 2:** Save the registration

Select the **Save as draft** button at the bottom of the registration form.

# Login to eRegistry



**BIRTHS DEATHS  
AND MARRIAGES VICTORIA**

Username

Password

[Login](#)

[Register as a New Stakeholder](#)

[Forgot/Reset Password](#)

[Forgot Username](#)



# eRegistry – Funeral Director



Logged In User: Graham Jones  
 Stakeholder: GRAHAM JONES  
 FUNERALS LTD

[New](#)  
[Drafts](#)  
[Submitted](#)

## Welcome

Access your tasks from **Death registration statement** in the top menu.

## How it works

### Step 1: Start a new death registration

Start a [new death registration](#) or choose **Death registration statement > New** from the top menu.

### Step 2: Save the registration

Select the **Save as draft** button at the bottom of the registration form.

You can continue working on it, come back to it later, or submit it.

To edit a saved registration: Go to the [Drafts list](#) or choose **Death registration statement > Drafts** from the top menu, then select **Edit** to the right of the draft.

### Step 3 (optional): Order a certificate

*You must order any certificates **before submitting** the registration.*

To order a certificate:

- Select the **Order a certificate** button at the bottom of the death registration form, or
- Go to your [Drafts list](#) > select 'request certificate' to the right of the draft. This way, the system can auto-fill the Informant's details as the delivery address. (These details need to have been previously saved with the registration.)

### Step 4: Submit the registration to BDM

Go to the [Drafts list](#) or choose **Death registration statement > Drafts** from the top menu, then:

1. Check that the draft's status is 'Ready to submit'. If not, you still need to provide details



# Funeral Director - DRS



Death registration statement  
Status: Incomplete  
Created Date:  
Logged In User: Graham Jones  
Stakeholder: GRAHAM JONES  
FUNERALS LTD

Details of the person who died  
Deceased's relationship details  
Deceased's previous relationship details  
Children of the deceased  
Parents of the deceased  
Siblings of the deceased  
Informant details  
Disposal details  
Funeral director details  
Death certification  
Order a Certificate

Action List Select Action Go

## Death registration statement

### Details of the person who died

#### Name

Family name  ?

This person does not have a family name ☐

Was this family name the same at birth? \* Please Select ▼ ?

Family name at birth  ?

This person does not have a Family name at birth ☐

Given name \*  ?

Other given names  ?

Any other names the person was known by  ?

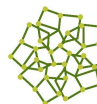
Sex \* Please Select ▼ ?

#### Dates of death and birth


Date type (exact date or date range) \* On ▼ ?

Date of death \*    ?

Date type (exact date or date range) \* On ▼ ?



# Current DRAFT DRS list



Death registration statement
 Account
 Help
 About
 Logout

Logged In User: Graham Jones  
 Stakeholder: GRAHAM JONES  
 FUNERALS LTD

Draft death registration statement list

Deceased's family name  ?

Date of death    ?

Stakeholder Details  
 Invite Users  
 Active Users  
 Inactive Users

Clear Search

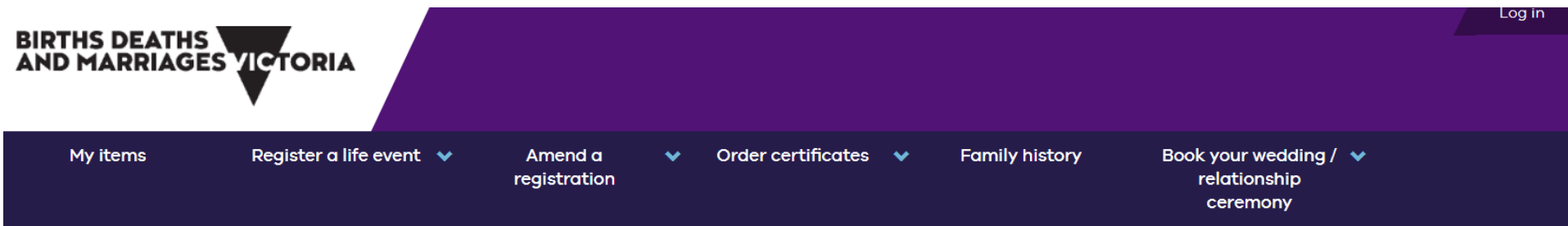
Search Criteria: Death Registration Statement search (returning 0 results)

<input type="checkbox"/>	Deceased's name	Status	Created date	Date of death	Certificate requested?	Author	View	Actions
No search results								

Delete Submit

# ePublic

- Citizens access Registry functions e.g., register a birth or book a marriage
- ALL life events online
- Mobile phone ready - responsive – fits on each device type e.g., iPad, Android phone



# eProfile for ePublic

[Log in](#)[My items](#)[Register a life event](#) ▼[Amend a registration](#) ▼[Order certificates](#) ▼[Family history](#)[Book your wedding / relationship ceremony](#) ▼

By continuing, you signify that you accept the [terms and conditions](#).

## Log in

Email address

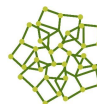
Password

Log in

## Register

An account gives you:

- Quicker form completion – saves you retyping information you've already told us, such as your name and address
- The ability to track all your interactions with us.



# All life events online

**BIRTHS DEATHS  
AND MARRIAGES VICTORIA**

Log in

My items

Register a life event ✕

Amend a  
registration



Order certificates



Family history

Book your wedding /  
relationship  
ceremony

[Birth](#)

[Relationship](#)

[Relationship revocation](#)

[Change of name](#)

[Change of sex / recognised details](#)

Password

Log in

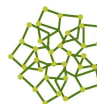
## Register

An account gives you:

- Quicker form completion - saves you retyping information you've already told us, such as your name and address
- The ability to track all your interactions with us.

You must create an account for all interactions except ordering a certificate. This protects the rigour and reliability of our state's records.

Create a new account





# Current draft applications

[My items](#)[Register a life event](#) ▼[Amend a registration](#) ▼[Order certificates](#) ▼[Family history](#)[Book your wedding / relationship ceremony](#) ▼

## My items

Welcome Graham

### Drafts

Draft order-4

Reference number	Name	Product name	Created on	Status
DRF-4		Birth registration priority service	03/10/2018	Incomplete
Total \$0.00				

Draft order-3

Reference number	Name	Product name	Created on	Status
DRF-3		Birth registration priority service	03/10/2018	Incomplete
Total \$0.00				

Draft order-2

# Registering a birth

**BIRTHS DEATHS  
AND MARRIAGES VICTORIA**

My items

Register a life event ▼

Amend a  
registration ▼

Order certificates ▼

Family history

Book your wedding /  
relationship  
ceremony ▼

## Register a birth

1

Enter birth details

2

Review

3

Order certificate(s)  
(optional)

4

Pay  
(optional)

5

Prove identity  
(optional)

### Form sections

1. Child's details ▶

2. Parent 1 details

3. Parent 2 details

4. Donor treatment

5. Parents' relationship

6. Previous children of this  
relationship

7. Previous children of Parent 1

## 1. Child's details

📎 Add documents

Child's name

Family name



Given name \*



Other given name(s)



Child's birth details

Date of birth \*



Sex of child \*



[My items](#)

[Register a life event](#) ▼

[Amend a  
registration](#) ▼

[Order certificates](#) ▼

[Family history](#)

[Book your wedding /  
relationship  
ceremony](#) ▼

## Register a birth



Enter birth details



Review



Order certificate(s)  
(optional)



Pay  
(optional)



Prove identity  
(optional)

### Form sections

[1. Review registration details](#) ▶

[2. Submit registration details](#)

1. Child's details ▼

[Edit](#)

2. Parent 1 details ▼

[Edit](#)

3. Parent 2 details ▼

[Edit](#)

4. Donor treatment ▼

[Edit](#)

5. Parents' relationship ▼

[Edit](#)

6. Previous children of this relationship ▼

[Edit](#)

7. Previous children of Parent 1 ▼

[Edit](#)

8. Parent 2 participation ▼

[Edit](#)

9. Your details ▼

[Edit](#)

[Exit](#)

[Next](#)

# Certificates and packages



## Form sections

1. Choose a certificate ▶

2. Delivery details

3. Checkout








## Choose a certificate

### Standard certificates

A **standard birth certificate** is a proof of identity document. It can be used for official purposes such as claiming government benefits, enrolling a child in childcare or school, or getting a passport or driver licence.

### Commemorative certificates

Our **commemorative birth certificates** have been designed by local artists to celebrate a birth or honour a life. Each certificate is printed on archival quality paper, and fits a standard frame size of 280mm x 355mm (11" x 14"). You **cannot use commemorative birth certificates for official purposes**.

Certificate/package name			Price	Quantity	Subtotal
	Standard birth certificate	?	\$11.00	1 ±	\$11.00
	Birth Certificate Commemorative-Victorian Aboriginal Heritag	?	\$60.00	0 ±	\$0.00
	Commemorative birth certificate 'Victorian fauna'	?	\$60.00	0 ±	\$0.00
	EP-BR Testing	?	\$12.00	0 ±	\$0.00
	Birth Standard DK1	?	\$10.00	0 ±	\$0.00
	Commemorative birth certificate 'Victorian birds'	?	\$60.00	0 ±	\$0.00
	EP - BR -2 Testing	?	\$11.00	0 ±	\$0.00



## Delivery details

31

1 Enter birth details

2 Review

3 Order certificate(s)

4 Pay (optional)

5 Prove identity (optional)

### Form sections

1. Choose a certificate

2. Delivery details

3. Checkout

Please supply your address. Even if you choose 'Collect', we need your address in case the certificate is not collected within 28 days of the order.

Family name	<input type="text" value="Jones"/>	?
Given name *	<input type="text" value="Graham"/>	?
Other given name(s)	<input type="text"/>	?
Address		
Country *	<input type="text" value="Australia"/>	▼
Search address	<input type="text"/>	?
Address line 1 *	<input type="text" value="79 Castle Street"/>	?
Address line 2	<input type="text"/>	?
Suburb or town *	<input type="text" value="Castle Hill"/>	
State *	<input type="text" value="NSW"/>	▼
Postcode *	<input type="text" value="2154"/>	

### Select delivery method

Delivery methods explained

\*GST taxable items

	Applicant details	Subject details	Product name	Price	Quantity	Delivery method	Delivery cost	Priority service	Subtotal	
	Graham Jones	Andrew Jones	Birth registration priority service *	\$0.00	1	N/A	N/A	N/A	\$0.00	
	Graham Jones	Andrew Jones	Standard birth certificate	\$11.00	1	Postage - Star	\$1.00 *	\$20.00	\$12.00	
	Graham Jones	Andrew Jones	Birth Certificate Commemorative-Victorian Aboriginal Heritage	\$60.00	1	Postage - Star	\$1.00 *	N/A	\$61.00	
Total									\$73.00	
Includes GST of \$10.36										

1. Choose a certificate ✓

2. Delivery details ✓

3. Checkout ▶

## Delivery address

Please mail my certificate(s) to:

**Name** Graham Jones

**Street address** 79 Castle Street

**Suburb or town** Castle Hill

**State** NSW

**Postcode** 2154

## Order details

\*GST taxable items

Subject details	Product name	Price	Quantity	Delivery method	Delivery cost	Priority service	Subtotal
Andrew Jones	Birth registration priority service *	\$0.00	1	N/A	N/A	N/A	\$0.00
Andrew Jones	Standard birth certificate	\$11.00	1	Postage - Registered Post (Standard)	\$7.30 *	No	\$18.30
Andrew Jones	Birth Certificate Commemorative-Victorian Aboriginal Heritag	\$60.00	1	Postage - Standard Post/Handling	\$1.00 *	N/A	\$61.00
<b>Total</b> Includes GST of \$10.93							\$79.30

[Full terms and condition here](#)I accept the terms and conditions ☐

## Payment options

Pay by card

Choose this option to pay now with a credit card

 PayPal Checkout

Choose this option to make payment using PayPal

BPAY

Pay from your bank account with BPAY reference details

Pay in person

Choose this option for details on where to do the payment



environment. Payments made in this environment will **NOT** be processed by the banking network and will **NOT** appear on account holders' statements or settle to merchant ac

BIRTHS DEATHS  
AND MARRIAGES VICTORIA

## Payment Details

Enter your payment details below. Fields marked with an asterisk ( \* ) are mandatory.

**Amount** \$79.30 AUD

**Payment Reference** 16212498050758383387

\* **Cardholder Name**

\* **Credit Card Number**



\* **Expiry Date (mm/yy)**

 / 

\* **Card Verification Number (CVN)**

[What is the CVN?](#)

Cancel

Next

## Next steps

You have completed the birth registration and it has been submitted. We will forward the registration to Parent 2, using the contact details you provided. Parent 2 must complete their part before the child's birth can be registered and any birth certificates issued.

Your payment has been accepted

*You need to prove your identity to complete this order. You can prove your identity by mail or in person.*

### Your receipt

Your order number: 193235940279

Date: 03 Oct 2018 13:09:58



Receipt number: 1035481725

Payment reference number: 16212498050758383387

Paid by: GRAHAM JONES 424242...242

Your order has been submitted

\*GST taxable items

Item	Subject details	Quantity	Unit price
Birth registration priority service *	Andrew Jones	1	\$0.00
 Standard birth certificate	Andrew Jones	1	\$11.00
 Birth Certificate Commemorative-Victorian Aboriginal Heritag	Andrew Jones	1	\$60.00
Subtotal			\$71.00
Shipping *			\$8.30
Total			\$79.30
Includes GST of \$10.93			

Print

Exit to 'My items'

# My birth registration submitted

## Submitted

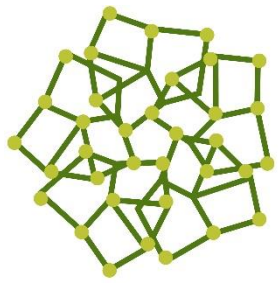
Order 193235940279

Reference number	Name	Product name	Submitted on	Status
DRF-5	Andrew Jones	Birth registration priority service	03/10/2018	Pending
	Andrew Jones	Standard birth certificate	03/10/2018	
	Andrew Jones	Birth Certificate Commemorative-Victorian Aboriginal Heritag	03/10/2018	

**Total \$79.30**

Your application has been received and is being processed  
Awaiting second applicant confirmation.

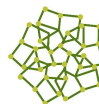
[View](#)[View detail](#)[Applicant 2](#)[Resend to Parent 2](#)[Order birth certificate](#)



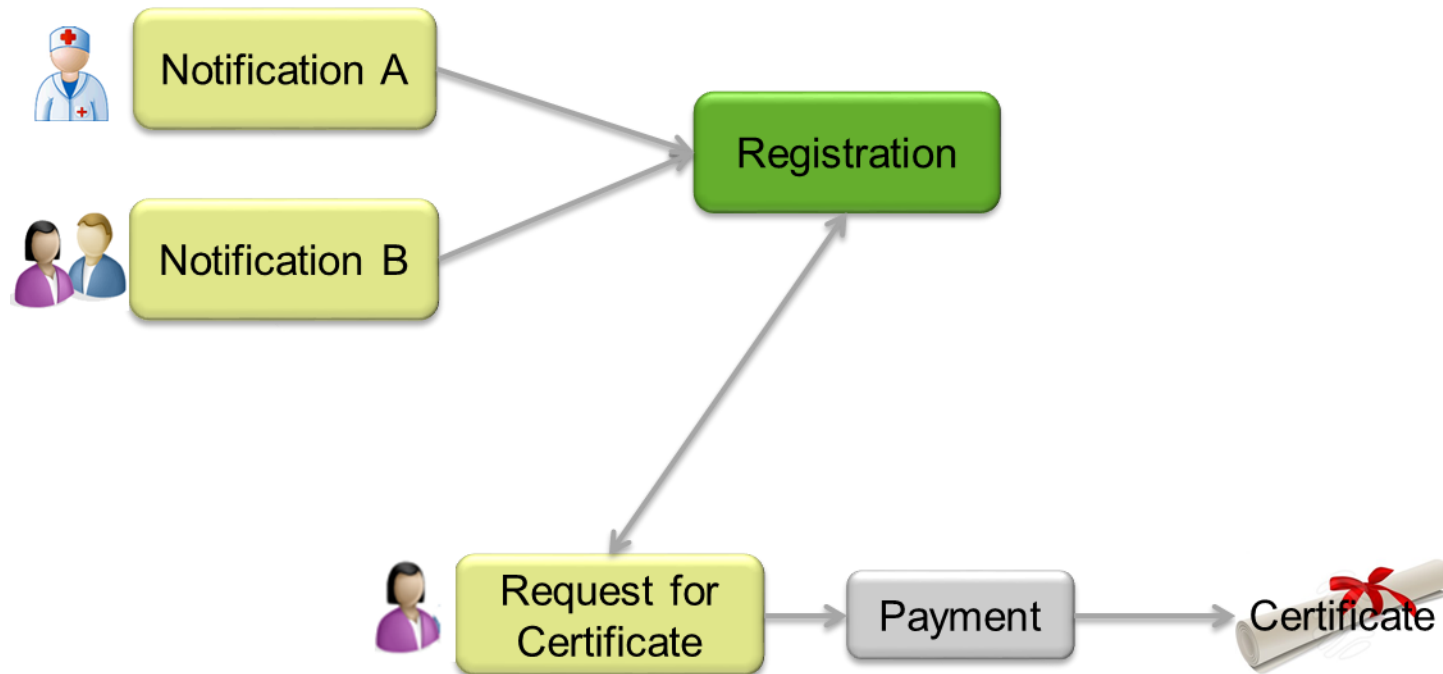
CRVSNOW!



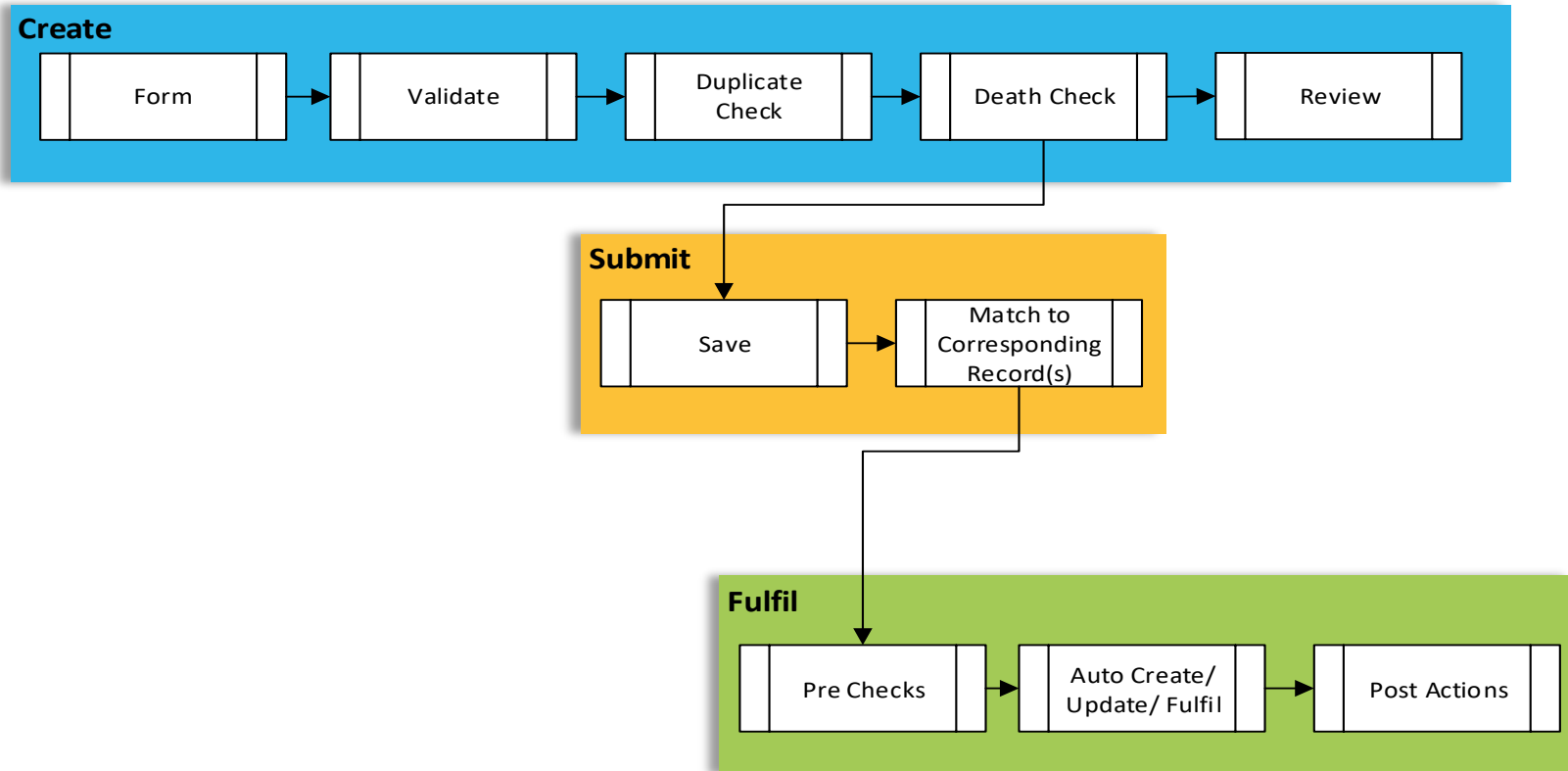
# FUNDAMENTALS



# Core Business Purpose



# Simplified model of basic process



# Example Detail - Register Birth

