

Tuvalu Civil Registration and Vital Statistics

Business Processes Improvement Workshop

16 + 17 April, 8.30am-3.30pm

Objective: To consult with national CRVS stakeholders for the system analysis redesign phase of the business process improvement and to strengthen the capacity of national CRVS stakeholders to analyse business processes as part of continued CRVS system strengthening.

Day 1: Tuesday 16 April 2024

Time	Agenda Item
8.30-8.45	Welcome and opening remarks (Attorney General??)
8.45-9.00	Overview of workshop <ul style="list-style-type: none"> - Objectives - Tools (CRVS Systems Improvement Framework)
9.00-10.00	Validation of birth registration, adoption, name change and overseas birth business processes
10.00-10.30	Tea break and group photo
10.30-12.30	Analysis of birth registration, adoption, name change and overseas birth business processes and development of improvement options
12.30-13.00	Lunch
13.00-13.30	Validation of death registration processes
13.30-14.30	Analysis of death registration business processes and development of improvement options
14.30-15.00	Closing & wrap-up

Day 2: Wednesday 17 April 2024

Time	Agenda Item
8.30-8.45	Opening and outline of the day
8.45-9.30	Validation marriage and divorce business processes
9.30-10.30	Analysis of marriage and divorce business processes and development of improvement options
10.30-11.00	Tea break and group photo
11.00-12.30	Plenary discussion: determination and ranking of policies for the improvement of registration of all vital events
12.30-13.30	Lunch
13.30-14.30	Main outcomes from the workshop and next steps
14.30-14.45	Closing Remarks